




PROFILE


Motivated and customer-focused professional with experience in marketing and retail customer service. Proven ability in store visual set-up, promote products, and manage online and in-store sales processes. Strong communication skills and a commitment to providing excellent service in fast-paced environments


 **Madinat Khalifa North, Doha,**

Qatar

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 **Passport No: PA3332418**

 **Date of Birth: 14/May/1996**

 **Nationality: Nepal**

 **Marital Status: Married.**

 **Gender: Male.**

 **Religion: Muslim**

Transferable QID

LANGUAGES

- **English** – Fluent
- **Arabic** – Basic
- **Nepali** – Native
- **Hindi**- Basic

Omair Osta

Sales Associate

EDUCATION

SLC from Sri Secondary School -Nepal

Customer Service Cum Driver

Al Mana Group – Qatar

October 2018 – April 2025

- Assisted customers in finding products and making purchase decisions
- Provided excellent product knowledge and a pleasant shopping experience
- Promoted special offers and participated in in-store events
- Maintained the sales floor and ensured sufficient stock levels
- Handled customer complaints and provided timely solutions
- Managed online sales orders and supported e-commerce activities
- Sized and coded products appropriately for different age groups
- Participated in store programs, inventory, and security procedures
- Repaired, assembled, and fixed store items when required

Sales Associate

I-tech Mobile Showroom- Qatar

Nov- 2015 – December 2017

- Help customers choose smartphones and accessories
- Explain phone features, price, and offers
- Achieve daily and monthly sales targets
- Handle cash and POS system
- Keep the shop clean and organized
- Managed insurance policies to prospective clients
- Managed customer inquiries and built client relationships
- Supported marketing activities and achieved sales goals

COMPUTER & TECHNICAL SKILLS

- Basic computer operations & Microsoft Office

DECLARATION

I hereby declare that the above information is true and correct to the best of my knowledge.

