

JAVED FAISAL

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Professional Summary

Experienced logistics and delivery professional with 8+ years of experience in courier operations, warehouse logistics, and customer service across Saudi Arabia and Qatar. Proven ability to manage high-volume deliveries, optimize routes using GPS technology, and maintain strong customer satisfaction. Experienced in shipment scanning, cash handling, inventory coordination, and warehouse supervision. Recognized for reliability, safety-focused driving, and the ability to perform efficiently in fast-paced logistics environments. Seeking delivery driver, warehouse associate, or logistics support opportunities in Canada.

Core Competencies

- Commercial & Delivery Driving
- Route Planning and GPS Navigation
- Last-Mile Delivery Operations
- Warehouse Logistics & Inventory Handling
- Shipment Scanning and Sorting
- Customer Service & Communication
- Cash Handling and Payment Processing
- Team Leadership and Staff Training
- Problem Solving in Logistics Operations
- Microsoft Office (Word, Excel)

Professional Experience

Delivery Driver – Snoonu | Doha, Qatar | 2026 – Present

- Complete high-volume food and parcel deliveries while maintaining excellent customer service.
- Use GPS navigation and delivery applications to optimize routes and reduce delivery time.
- Maintain 100% compliance with company safety and delivery procedures.
- Handle digital and cash payments while ensuring accurate transaction records.

Courier Driver – GFS Express | Dammam, Saudi Arabia | Apr 2023 – Apr 2024

- Managed daily shipment scanning, sorting, and loading operations at the warehouse.

- Delivered parcels to residential and commercial customers while maintaining schedule accuracy.
- Communicated with customers to confirm delivery times and resolve delivery issues.
- Prepared daily reports for undelivered shipments and cash reconciliation.

Team Leader – Warehouse Logistics – Noon.com | Dammam | Apr 2021 – Mar 2023

- Supervised warehouse staff and coordinated daily logistics operations.
- Improved workflow efficiency by organizing shipment handling processes.
- Maintained accurate inventory records and supported order fulfillment targets.
- Trained new warehouse employees on operational procedures and safety standards.

Senior Merchandiser – Tarweej Co. | Dammam | Mar 2020 – Mar 2021

- Maintained product displays and shelf organization in retail supermarkets.
- Applied FIFO inventory procedures to reduce product waste.
- Collaborated with store managers to ensure product availability and presentation.

Courier Driver – Zajil / Fetchr | Dammam | Nov 2017 – Jan 2020

- Handled shipment pickup, loading, and delivery for daily courier operations.
- Maintained accurate delivery records using mobile scanning devices.
- Provided professional service to customers and ensured timely deliveries.

Sales Executive – Sumbula Food Co. | Dammam | May 2015 – Feb 2017

- Managed customer relationships and supported product sales across retail outlets.
- Monitored stock levels and coordinated replenishment with warehouse teams.

Education

F.A (Intermediate) – Govt. Murray College, Sialkot, Pakistan | 2008 – 2010

Licenses

GCC / Qatar Light Vehicle Driving License

Languages

- Urdu – Native
- Arabic – Intermediate
- English – Basic to Intermediate