

Personal details

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-  July 12, 1987
-  Male
-  Kenyan

Skills

- Google Maps 
- Microsoft Office package: Microsoft Word, Excel, PowerPoint, Access 
- Safe and defensive driving 
- Customer Experience and Customer Satisfaction 
- Good listener and communicator 
- Team-work oriented 
- Organizational and planning skills 
- Ability to work in a team and autonomously 
- Problem-solving and conflict resolution skills 
- Time management 
- Safety focus 
- Basic vehicle maintenance 

Reliable and safety-focused professional heavy driver with extensive experience operating buses, trucks, and delivery vehicles in commercial and public transport environments. Proven ability to transport passengers and goods efficiently while adhering to traffic laws, company policies, and safety standards. Skilled in route planning, vehicle inspection, defensive driving, customer service, and timely deliveries. Experienced in handling long-distance routes, urban traffic, and high-responsibility driving roles. Committed to punctuality, professionalism, and maintaining a clean driving record while ensuring passenger comfort and cargo security.

Employment

ARTICULATED BUS DRIVER Mar 2021 - Present MOWASALAT PUBLIC TRANSPORT COMPANY (KARWA), Doha

- Safely transports 500+ passengers daily on assigned routes, maintaining 100% on-time performance.
- Assists an average of 10 passengers with disabilities per day, ensuring accessibility and comfort.
- Operates diesel and electric buses, maintaining efficiency and adherence to eco-friendly driving standards.
- Conducts daily pre-trip and post-trip vehicle inspections, ensuring roadworthiness and compliance with safety regulations.
- Maintains a clean safety record with zero accidents or violations for 3+ years.
- Consistently follows company policies and procedures regarding safety standards.
- Demonstrates excellent customer service skills while interacting with passengers.

STAFF & LOGISTICS DRIVER Feb 2014 - Jan 2021 WELLNESS CENTER, Doha

- Transported fitness center staff safely and punctually between work locations, residences, and assigned duties.
- Purchased gym equipment, consumables, and supplies from approved vendors as instructed by management.
- Collected and delivered gym items, documents, and materials between branches, suppliers, and service providers.
- Served as an official messenger, handling internal and external correspondence with professionalism and confidentiality.
- Ensured timely delivery of purchased items while verifying quantities and quality against purchase instructions.
- Maintained accurate records of purchases, receipts, and delivery confirmations.
- Adhered to traffic laws, company policies, and safety regulations at all times.

BUS DRIVER Dec 2010 - Feb 2014 KANGAROO LINE SHUTTLE, Nairobi

- Operated scheduled public bus services while maintaining full compliance with traffic laws and company safety standards.
- Provided professional customer service by assisting passengers with

- Adaptability ●●●●●
- Ability to work in a multicultural environment ●●●●●
- First Aid & Emergency Response ●●●●●
- Analytical Skills ●●●●●

Languages

- Kiswahili ●●●●●
- English ●●●●●
- Arabic ●●●●●

directions, fare information, and onboard support.

- Monitored road conditions and traffic patterns to adjust driving techniques and ensure smooth, safe journeys.
- Maintained accurate trip records, incident reports, and daily logbooks as required by operations management.
- Performed routine vehicle cleanliness checks to ensure a safe, hygienic, and presentable bus environment.
- Communicated effectively with dispatch and control centers regarding delays, route changes, or operational issues.
- Demonstrated defensive driving skills that contributed to reduced incidents and improved overall passenger safety.

TRUCK DRIVER

Feb 2007 - Oct 2010

MIDLAND HAULIER LIMITED, Nairobi

- Operated heavy trucks to transport goods and materials safely to designated locations.
- Followed assigned routes and delivery schedules while complying with traffic laws and company policies.
- Performed routine vehicle inspections and minor maintenance to ensure roadworthiness.
- Loaded, secured, and unloaded cargo to prevent damage during transportation.
- Maintained accurate delivery logs, fuel receipts, and mileage reports for record-keeping.
- Adhered to traffic laws, company policies, and safety regulations at all times.

Education

Kenya Certificate of Secondary Education

Jan 2002 - Nov 2005

Afraha High School, Nakuru, Kenya

Kenya Certificate in Primary Education

1993 - 2001

Muslim Primary School, Nakuru, Kenya

Certificate in Computer Application

Aug 2006 - Aug 2006

Easy Net Solution, Nairobi, Kenya

Courses

Certificate of Attendance Basic HSE & Fire Emergency

Aug 2022

Mowasalat

Driving License (Class B,C, C1, C1E,CE,D, D1E)

Aug 2014

Karwa Driving Academy

Trainings

Defensive techniques

Electric Bus Operation Completion Certificate

Defensive Driving Training

Fire Marshal Training Certificate

Suitability Test

Electric Bus Emergency Response & Risk Management Training

Organisational Skills

Communication skills

Experienced working with diverse teams or international clients, emphasizing the ability to communicate effectively across different cultural backgrounds. Interacting with passengers in a courteous and helpful manner, providing assistance, direction and information as required. Communicating regularly with central dispatch teams to share route and delay updates. Better problem-solving and conflict resolution skills. Ability to rapport, listen actively and empathize with others. Provide examples of successful team work, conflict resolution, or customer service experiences.

Job-related skills

Time management, Safety focus, Basic vehicle maintenance, Collaborative, Adaptability

Other skills

Proficient in use of navigation system and GPS, Ability to work in a multicultural environment, First Aid & Emergency Response

Analytical Skills

Good understanding of data review, draw meaningful conclusions and find actionable takeaways.

Achievements

FIFA World Cup 2022 Transport Services

2022 - 2022

Safely transported international guests and teams, ensuring 100% punctual schedules and passenger safety by providing reliable and efficient bus transport services during the tournament.

Energy Efficient Driving Competition 2023

2023 - 2023

Ranked Top 10 among 300 Competitors, showcasing advanced energy-saving techniques while operating electric buses.

Recognized for demonstrating exceptional skills in energy-efficient driving practices organized by Mowasalat in collaboration with Yutong. Acknowledged for contributions in providing seamless transport solutions for participants and officials.