



Muhammad Faisal Qureshi

Sales Coordinator & Marketing CUSTOMER Representative

PROFILE

Hard working and customer-focused retail professional with strong experience in sales, cashier handling, storekeeping, and customer service. Skilled in managing customers, handling cash tills, maintaining stock, and supporting daily store operations. Experienced in retail environments in Pakistan and the UK. Friendly, reliable, and able to work under pressure. Seeking a retail position in Qatar.

CONTACT

Passport No: CH4917723

Nationality: Pakistani

Availability: Immediately

EDUCATION

Association degree in Commerce

Equivalent to B.COM

AIOU |2021

(Degree Pending)

I.COM Punjab College LHR

PRO.SKILLS

- Sales & Marketing
- Customer Service & Client Dealing
- Cash Handling & POS Operation
- Property Sales & Negotiation
- Store Keeping & Inventory Control
- Complaint Handling
- Communication & Teamwork
- MS Office & Computer Skills.

LANGUAGES

- English (IELTS Certified)
- Urdu

EXPERIENCE

2021-2025 Lahore (Systechware helping business with tech)

Sales coordinator

Responsibilities

- Product Knowledge & Presentation
- Closing Sales Deals
- Communication & Interpersonal Skills
- Excellent Communication Skills (verbal & written)
- Active Listening
- Customer Service & Support
- Conflict Resolution
- Problem-Solving Ability
- Relationship Building
- Achieved and exceeded monthly sales targets consistently
- Maintained a strong track record of meeting sales KPIs
- Consistently delivered results in a target-driven environment

2017-2020 Lahore

Sales supervisor Afzal Electronics

- Assisted customers with product selection and inquiries
- Handled billing, payments, and sales transactions
- Maintained accurate sales records and daily reports

2012 - 2016

Sales and Marketing (Scottish Gas in London, UK)

- Sales Strategy & Planning
- Door-to-Door Marketing & Direct Sales
- Field Sales & Customer Acquisition
- Face-to-Face Marketing

2011 - 2013

(Spark Store, Glasgow, UK)

Store Supervisor / Store In-Charge

- Managed staff and schedules
- Handled cash counters and sales
- Controlled inventory and stock levels
- Ensured store cleanliness and product display.