

Abdulrahman Abdalla

Dental Medicine Student

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Doha, Qatar

Summary

Motivated and patient-focused third-year Dental Student with strong communication and interpersonal skills developed through clinical training and patient interactions. Fluent in Arabic and English with additional knowledge of Spanish and Hungarian. Familiar with Qatari culture and dialect, with the ability to communicate professionally and empathetically with patients from diverse backgrounds. Seeking a Patient Care Call Center Specialist role to contribute strong organizational, communication, and healthcare support skills in a professional medical environment.

Education

Doha British School, IGCSE 2010 – 2021

IGCSE Certificate, A* in 5 subjects (Biology, Chemistry, Physics, Math & Arabic)

Pearling Season International school, A-Levels 2021 – 2023

AS level, 5 A's (Biology, Chemistry, Physics, Math & Arabic)

A Levels 2 A's & B (Biology, Math, Chemistry)

Doctor of Dental Medicine (DDM)— Ongoing, 2024 – Present

Qatar University Expected Graduation: 2030

- Clinical training in patient care and communication
- Strong knowledge of medical and dental terminology
- Experience interacting with patients in healthcare environments
- Familiar with infection control and healthcare professionalism
- Strong interpersonal and communication skills developed through clinical practice

Skills

- Customer Service
- Patient Communication & Support
- Appointment Scheduling & Follow-Ups
- Medical Terminology
- Complaint Handling
- Multitasking & Organization
- Professional Telephone Etiquette
- Microsoft Office
- Fast Learner for ERP/SAP Systems
- Teamwork & Problem Solving

Awards

- Awarded the Valedictorian award for achieving the highest grades amongst my peers, In years 11, 12 & 13(2021, 2022, 2023)
- Dean's list Award in January 2026 for receiving a 4.0 GPA for the spring of 2025 semester.

Volunteering & Leadership Experience

- Hamad Medical corporation: Learned about medical technologies, healthcare equipment, & various specialties in a clinical environment.
- Qatar voluntary center: Helped to organize a 3-day event for the tennis Olympics. Guided and assisted the international guests during events in Qatar.
- INJAZ Qatar: Design development on one of their current products (in collaboration with Cummins) to aid & improve sustainability to help find solutions to global warming.
- Qatar Red crescent: Beach clean-up, providing a safe hatching environment for turtles to lay their eggs and for other rare species that are endemic to Qatar, predicted to be extinct if actions are not taken.
- Qatar foundation: Attended several informational workshops on open days. Gained knowledge to help me make informed choices as well as analytical skills needed in daily life.
- Several QU workshops for personal development organized by the university itself and sometimes by guests like TEDx and Qatar foundation etc.

Languages

English — IELTS 7.5 • **Arabic** — Native •
Hungarian — Basic • **Spanish** — Basic

Additional Information

- Born and raised in Qatar
- Familiar with Qatari dialect and local patient communication styles
- Flexible and quick to adapt to healthcare administrative systems