

# Fazal Haq ghulam Hussain

**Team Leader | Retail & E-Commerce Operations | Inventory & Customer Service | Professional Light Driver (M/A) | Logistics & Warehouse Operations | Shopper, Picker & Checker**

Doha

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Dedicated and hardworking Warehouse & Retail Professional with hands-on experience in order picking, inventory control, merchandising, cashier operations, and delivery services in Qatar. Experienced in working with Monoprix, Al Meera, and Snoonu, with strong ability to manage stock accuracy, handle customer service, and lead team operations in fast-paced environments. Skilled in barcode scanning, order processing, and maintaining quality standards. Reliable, physically fit, and able to work under pressure with a positive attitude. Currently seeking a full-time opportunity in warehouse or retail operations where I can contribute my experience and grow professionally.

Willing to relocate: Anywhere

## Work Experience

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### **Light Driver auto/Manual**

Majic facts cleaning and hospitality Doha Qatar-Rayyan

January 2024 to Present

- Provided safe and timely transportation for staff to various work locations.
- Ensured punctual pick-up and drop-off according to daily schedules.
- Performed daily vehicle inspections and maintained cleanliness of the vehicle.
- Followed Qatar traffic laws and company safety policies at all times.
- Assisted with loading and unloading cleaning materials and equipment when required.
- Demonstrated professional behavior and excellent customer service skills.

### **Shopper and checker**

Snoonu delivery-Industrial area

September 2023 to February 2024

- Collected and prepared customer orders accurately through the Snoonu application.
- Selected high-quality products according to customer preferences.
- Checked quantity, expiry dates, and product condition before dispatch.
- Contacted customers regarding unavailable items and suggested suitable replacements.
- Ensured timely order completion to meet delivery targets.
- Maintained strong coordination with delivery riders and store staff.
- Achieved daily performance targets while working in a fast-paced environment.
- Maintained cleanliness and organization in the picking area.

### **Team Leader and picker**

Monoprix Hypermarket and Al Meera supermarket Doha Qatar-Qatar

July 2022 to January 2023

- Supervised and supported picking team to ensure accurate and timely order fulfillment.
- Assigned daily tasks and monitored team performance to meet operational targets.

- Picked customer orders using barcode scanner and mobile system.
- Verified product quality, quantity, and expiry dates before dispatch.
- Coordinated with supervisors and store departments to resolve stock issues.
- Contacted customers regarding unavailable items and arranged suitable replacements.
- Maintained inventory accuracy and organized stock areas.
- Ensured compliance with company policies, safety standards, and hygiene regulations.

## Education

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### **Pre-engineering (High school or equivalent)**

Gov't superior science college Peshawar-Peshawar

### **International relations (BS IR continue)**

Federal urdu university arts and science technology Karachi-Karachi

### **Science (Metric science)**

Hamdard model school Peshawar-Peshawar

## Skills

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- Stock Replenishment
- Order Picking
- Customer Service
- Warehouse Operations
- Safe Driving
- Logistics Support
- Inventory Control
- Team Leadership
- Merchandising
- Barcode Scanning
- Retail Operations

## Languages

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- Urdu - Expert
- English - Intermediate
- Hindi - Intermediate

## Certifications and Licenses

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### **Freelance & graphic design**

January 2023

## Additional Information

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### Valid Qatar ID (Transferable)

- Valid Qatar Driving License (Manual & Automatic)
- Physically fit and able to work long hours
- Available for immediate joining
- Experience working in fast-paced retail and warehouse environments in Qatar
- Strong knowledge of local routes and traffic regulations