

JAWAD ZAMAN

CUSTOMER SERVICE

CONTACT

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- ✉ jawadzaman444@gmail.com
- 📍 Doha al jadeeda

SKILLS

- Excellent Customer Service & Communication
- Sales & Product Promotion
- Problem Solving & Conflict Handling
- Teamwork & Collaboration
- Time Management & Multitasking
- Security Awareness & Safety Procedures
- Order Handling & Inventory Support
- Attention to Detail
- Ability to Work Under Pressure
- Basic Computer Knowledge

LANGUAGES

- English
- Arabic
- Urdu / Hindi

QATAR DRIVING LICENSE

- Yes Light vehicle



PROFILE

Motivated and customer-focused professional with over 3 years of experience in customer service and security roles, along with sales and hospitality experience. Proven ability to communicate effectively with customers, handle inquiries, and provide high-quality service in fast-paced environments. Skilled in problem-solving, teamwork, and maintaining a professional attitude. Seeking an opportunity to contribute to a dynamic organization and grow professionally.



WORK EXPERIENCE

ZAMAN SONS SUPER MARKET

Salsman of mobile phone

2 years of experience as counter salesman to convince buyers to sell our phones

G4S

Security officer & customer service

3 years of experience as customer service in MOPH from g4s company

CLOUD.

shisha waiter

6 months of experience as shisha waiter to take orders from customers and making satisfying shisha for them

SNOONU

Order picker

4 months of experience as order picker to pick orders and assemble items for them and call for change and missing items to satisfy customers.



EDUCATION

DAE civil Engineering

KHYBER PAKHTUNKHWA BOARD OF TECHNICAL EDUCATION