



PETERSON NDUATI

Hospitality driver & valet

Profile

Experienced hospitality professional with over three years in guest transportation and valet services. Skilled in communication, organization and delivering exceptional guests experiences. Committed to maintaining high standards of safety and efficiency in fast pace environments.

Work Experience

**March 2023
to present**

Hotel driver & valet

St Regis Hotel Doha

- providing Seamless Transportation for guests, including airport pick ups, drop offs and local travel arrangements
- Ensuring guest satisfaction through excellent service and efficient guidance on hotel services and local attractions.
- Maintaining cleanliness and safety of hotel vehicles performing regular maintenance checks.
- Delivering valet parking services with precision, ensuring safety of guest's vehicles.

**Oct 2022-
march 2023**

Bellman & valet assistance

Voco hotel, Doha

- Assisted guests with luggage handling, including transfers to and from vehicles and guest rooms
- Provided valet parking services ensuring the safe handling and timely retrieval of guest vehicles
- Delivered exceptional customer service addressing guests' inquiries and needs efficiently

**may 2021-
june 2022**

Driver and car hire assistant, Kenya

- Drove clients safely to different destinations, ensuring timeliness and comfort
- Maintained cleanliness and functionality of rental vehicles to uphold company standards.
- Assisted clients in selecting the best renting options based on their needs

References

Mr Sadbir

Hotel manager, St Regis Doha

Phone: +97474799990

Email: available upon request

El Habib

Area supervisor, valet

Phone: 55180186

Email: elhabib.charfaoui@gmail.com

+97455792811

nduatipeterson5@gmail.com

Qatar, Doha

Education

Certificate of secondary education

Gakira secondary school

2012-2015

Expertise

- Guests transportation and valet services
- Customer service excellence
- Hotel operations support
- Time management and organization

Language

English

Kiswahili