


# SAIM AHMAD

Customer Service Representative

 +97470726018

 samchobbar7@gmail.com

 Al-Mansoura Doha, Qatar

 QF-1176042 (25/02/2031)

 QID 29958615702 (15/04/2027)

 Pakistani

DOB : 06/01/1999

 Valid Qatar Driving License

## About Me

---

A committed customer service representative with more than three years of direct engagement with clients. Proficient in identifying needs, providing effective solutions, and maintaining friendly, straightforward conversations. Previously experienced in gulf working environment and corporate ethics as well.

## EDUCATION

---

### Bachelor's in Computer Science

Lahore Leads University  
2016 - 2020

### ICS intermediate

Ghazi University  
2014 - 2016

## SKILLS

---

- Multilingual
- CRM expertise
- Approachable
- Communication reliability
- Critical thinking
- System Handling & Data Entry accuracy

## LANGUAGE

---

English  
Arabic  
Urdu/Hindi

## WORK EXPERIENCE

---

### Bin Yaber Driving institute,UAE 2022-2025

#### Customer Service Rep.

- Offered delightful customer service to corporate and clients
- Meet with clients every quarter to update or renew services
- Train new joinings
- Conducted theory test
- Pre-registration
- Handling Complains & ensuring CSAT

### Parts World Sharjah,UAE 2021-2022

#### Sales Executive

- Visited corporate client offices to offer latest products
- Built relationships with clients to maintain sales goals and create new opportunities
- Achieved best seller

### Epazz tech, Lahore Pakistan

SEO intern 2020-2021

---