



PETERSON NDUATI

Hospitality driver & valet

Profile

Experienced hospitality professional with over three years in guest transportation and valet services. Skilled in communication, organization and delivering exceptional guests experiences.

Committed to maintaining high standards of safety and efficiency in fast pace environments.

Work Experience

+97455792811

nduatipeterson5@gmail.com

Qatar, Doha

March 2023
to present

Hotel driver & valet

St Regis Hotel Doha

- Providing seamless guest transportation including airport pickups, drop-offs, and local travel arrangements
- Delivering exceptional customer service while assisting guests with luggage and valet services
- Ensuring safety and cleanliness of hotel vehicles through regular checks and maintenance
- Managing daily upkeep of hotel golf carts, including cleaning, performance checks, and maintenance to ensure operational readiness and guest satisfaction
- Guiding guests efficiently on hotel services and local attractions

Oct 2022-
march 2023

Bellman & valet assistance

Voco hotel, Doha

- Assisted guests with luggage handling, including transfers to and from vehicles and guest rooms
- Provided valet parking services ensuring the safe handling and timely retrieval of guest vehicles
- Delivered exceptional customer service addressing guests' inquiries and needs efficiently

may 2021-
june 2022

Driver and car hire assistant, Kenya

- Drove clients safely to different destinations, ensuring timeliness and comfort
- Maintained cleanliness and functionality of rental vehicles to uphold company standards.
- Assisted clients in selecting the best renting options based on their needs

Education

Certificate of secondary education
Gakira secondary school

2012-2015

Expertise

- Guest transportation and valet services
- Customer service excellence
- Hotel operations support
- Time management and organization
- Basic to intermediate proficiency in MS word and MS excel
- Good communication skills

Language

English

Kiswahili

References

Mr Sadbir

Hospitality manager, Alfardan

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El Habib

Manager, Valet

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