



ANU GHALE

SENIOR SALES ASSOCIATE/CUSTOMER SERVICE SPECIALIST

CONTACT

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anughale0000@gmail.com

Alwakra

SKILLS

- Customer service
- organizational and time management
- Attention to details
- office suite software
- corporate communications
- problem solving
- Date entry

LANGUAGES

- English
- Hindi
- Nepali

REFERENCE

Reference available upon request



PROFILE

Experience Certificate nursing
Assistant in patient care, medication administration and vital monitoring.
Committed to delivering compassionate and accurate care.
Also work as a results-driven and detail-oriented department manager with four years of extensive experience in retail. Skilled in handling confidential documents, utilizing office software to enhance productivity, and communicating effectively with both clients and staff.



WORK EXPERIENCE

Naseem Alrabeeh medical centre -Alwarkrah JULY2024 -JAN 2026
Asst.nurse

Monitoring and recording vital signs such as temperature, blood pressure, pulse and respiration Cleaning wounds following proper protocols Maintaining hygiene and cleanliness in patient areas to prevent infections and also educating pt and families about proper health and hygiene practices. Strong organizational and multitasking skills Knowledge of basic medical procedures and terminology Ability to work in a fast paced healthcare environment.

Apparel Group Oct2022-May 2024
SR.sales associate

Brief and motivate the team to align with company objectives and achieve department goals. Ensure customer service is consistently top-tier, addressing client needs and resolving issues promptly. Manage day-to-day operations and implement strategic planning to improve efficiency and resource management. POS systems and sales reporting for seamless operations

Facilities management and maintenance company March 2021- Aug 2022
Operation team leader

Briefed the housekeeping teams and spread positive vibes to maintain high morale and engagement. Supervised the team to ensure efficiency and consistently meet high standards of cleanliness. Coordinated with the maintenance department to guarantee guest satisfaction and uphold safety protocols. Conducted regular staff training sessions to improve skills and performance levels



EDUCATION

Higher secondary education national examination board (Gov.or Nepal) Jun 2017

Diploma,health and social care Management Sep 2023

