



MUHAMMAD MUZAMMIL AMIR

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+974-77962173

Doha, Qatar

Skills:

Basic Computer (Advanced)

Microsoft Office (Advanced)

Internet Browsing (Advanced)

DeepSeek (Advanced)

ChatGPT (Advanced)

Communication (Advanced)

Cash Handling (Advanced)

Management (Advanced)

Creativity (Advanced)

Languages:

Pashto (Native)

English (Professional)

Urdu (Professional)

Hindi (Professional)

Arabic (Working Knowledge)

SUMMARY

Dynamic and results-driven professional with extensive experience in departmental store, hotel services & management, event coordination, and driving. Committed to delivering exceptional services and ensuring smooth operations in fast-paced environments. Seeking a position that leverages my strong organizational skills and ability to manage multiple tasks effectively to enhance guest experiences and operational efficiency.

EXPERIENCE

Driver (*Current Working*)

Doha Restaurant Al Nasir, Mirqab Mall, Doha

Kitchen Helper

Go Crispy, Doha Festival City

Customer Service Representative

Quetta Cafe – Industrial Area, Doha, Qatar

- Delivered high-quality customer service in a fast-paced cafe environment, ensuring all patrons received a positive and welcoming experience.
 - Greeted customers warmly and assisted in managing customer flow.
 - Maintained smooth seating arrangements and ensured quick turnover without compromising service quality.
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Customer Service Representative

Bayt Alwaldah – Vendome Mall

- Assisted customers with menu selections and answered questions regarding ingredients and dietary preferences.
 - Ensured meals were served to customer satisfaction.
 - Handled inquiries, resolved complaints promptly, and maintained a clean, welcoming dining area.
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Customer Service Representative

Al-Naseeb Baba Super Store – Qatar

- Delivered exceptional customer service and managed customer inquiries.
 - Resolved issues efficiently and ensured a positive shopping experience.
 - Handled both direct customer interaction and backend store operations.
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EDUCATION

Intermediate

12 Class, Punjab College

Matriculation

Hira English Medium High School, Pakistan

English Diploma

Institute for Promoting English Language Center (IPEL),
Pishin

Diploma NEBOSH (Safety Officer)

Rawalpindi Pakistan

Driving License (Qatar)

D.O.I : 29th Jan, 2026 D.O.E: 28th Jan, 2031
