

SHABBIR IBRAHIM SHAIKH

Doha, Qatar | +974 70662863 | shabrnaz@gmail.com
Courier Delivery Driver | Logistics Coordinator | Sales Representative



PROFESSIONAL SUMMARY

Results-driven logistics and transportation professional with 15+ years of experience in delivery operations, logistics coordination, warehouse management, sales, and customer service across Qatar and the UAE. Proven track record of safe driving, on-time deliveries, inventory control, route planning, customer relationship management, and team collaboration. Valid Qatar and UAE driving licenses.

CORE COMPETENCIES

Delivery Operations • Route Planning • Logistics Coordination • Warehouse Operations • Inventory Management • Customer Service • Sales & Marketing • Shipment Tracking • Vehicle Inspection • Team Training • MS Office • Documentation & Reporting

PROFESSIONAL EXPERIENCE

FALCON EXPRESS (FedEx), Qatar | Courier Delivery Driver | May 2023 – Present

Deliver packages safely and efficiently while maintaining high customer satisfaction.

Perform loading, unloading, barcode scanning, shipment tracking, and route management.

Conduct daily vehicle inspections and comply with safety regulations.

Communicate with dispatch teams and resolve delivery issues promptly.

Support onboarding and training of new drivers.

GLOBAL HOUSE OF IMPORTS, Qatar | Sales Representative | Dec 2021 – Apr 2023

Managed sales and marketing activities across major supermarket and retail chains in Qatar.

Built strong customer relationships and promoted household products.

Generated sales opportunities, followed up with customers, and achieved sales objectives.

IBSONS GENERAL TRADING LLC, Dubai | Van Sales Representative | May 2016 – Jun 2018

Developed new business through direct sales and customer visits.

Managed customer accounts, order processing, and product delivery coordination.

THS CARGO & SHIPPING LLC, Dubai | Logistics Coordinator | Jun 2014 – Oct 2015

Handled import/export documentation and customs clearance processes.

Coordinated transportation, shipment tracking, invoicing, and logistics operations.

AL MALAKY HOUSE TRADING, Qatar | Sales Cum Delivery Driver | Sep 2008 – Nov 2013

KSP INTERNATIONAL, Dubai | Logistics Coordinator & Storekeeper | Aug 1997 – Jan 2008

EDUCATION

Higher Secondary School

LICENSES & LANGUAGES

Qatar Driving License | UAE Driving License

Languages: English, Arabic, Hindi, Urdu