


YOUSSEF ACHOUR



 Doha , Qatar

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PROFILE

Motivated and customer-focused professional with over 4 years of experience in hospitality and retail, including and sales representative roles at leading international brands. Skilled in preparing high-quality coffee beverages, delivering excellent customer service, and maintaining a welcoming atmosphere in fastpaced environments. Known for strong communication, teamwork, and attention to detail. Seeking to bring dedication and a positive attitude to a barista position in Qatar, ensuring customer satisfaction and service excellence



EDUCATION

Baccalaureate Level in
Economics
Imtiaz High School - Tunis

English B 2 Level
Bourguiba School - Tunis

2018

SKILLS

2019

- Cash handling and POS operations
- Customer service excellence
- Inventory management
- Sales and upselling techniques
- Beverage preparation (barista skills)
- Product merchandising and display

LANGUAGES

- Arabic : Native
- French : Fluent
- English : Fluent



EXPERIENCE

SALES REPRESENTATIVE

08/2024- 07/2025

kiabi, Tunis

- Welcome customers, help them find clothing items, and provide excellent customer service.
- Organize and arrange products in the store to maintain an attractive and clean shopping environment.
- Promote new collections and special offers while processing sales and handling payments professionally.

SALES REPRESENTATIVE

04/2023 - 06/2024

Bershka ,Tunis

- Assist customers by helping them choose products and providing professional customer service.
- Promote store products and special offers to increase sales and customer satisfaction.
- Process sales transactions, organize products, and maintain a clean and attractive store display.

SALES REPRESENTATIVE

08/2022 - 02/2023

Bershka ,Tunis

- Drove sales in a fast-paced environment by engaging Bershka's trend-focused customers.
- Enhanced the shopping experience through enthusiastic service and effective styling advice.
- Maintained vibrant visual merchandising to uphold the brand's dynamic store atmosphere

SALES REPRESENTATIVE

01/2021 - 05/2022

Hamadi Abid ,Tunis

- Provided attentive customer service within a structured and professional retail environment.
- Managed inventory and maintained meticulous product presentation on the sales floor.
- Built customer trust and loyalty through detailed product knowledge and reliable assistance.

CASHIER

04/2021 - 10/2021

Break'Hub, Manzah 5 ,Tunis

- Managed cash register, processed customer transactions, and ensured accurate cash handling.
- Provided excellent customer service, addressing inquiries and resolving issues promptly.
- Assisted in maintaining a clean and organized store environment